



29 June 2011

Crown Records Management
1375 Artisans Court
Burlington
Ontario L7L 5Y2

Ian Leppert - Leppert Business Systems

Over the last three years Crown has partnered with Leppert Business Systems to provide our clients with tailored scanning and web hosted solutions. Ian Leppert has been instrumental in developing processes and providing technical support when scanning conversion opportunities arise. His wealth of knowledge, leading edge technologies and ever helpful demeanor has given Crown the satisfaction of knowing that we are partnered with an exceptional company who shares our vision of always delighting our clients.

Furthermore, Ian's experience in office technologies and the contractual obligations associated with this type of technology has allowed Crown to create cost efficiencies in both mail processing and photocopying.

As a supplier and service partner, Ian Leppert and his team have proven to be trustworthy and reliable. Crown Records Management looks forward to continuing this valuable relationship.

Sincerely

A handwritten signature in red ink, appearing to read "Melissa Valentine", is written over a faint red line.

Melissa Valentine
Account Manager
Crown Records Management