



Mar 17, 2020

Leppert Business Systems Announcement

Dear Valued Customer: We want to provide you with an update on how Leppert (LBS) is responding to the Coronavirus (COVID-19).

As the situation evolves, we are committed to the health and safety of our employees while taking all necessary safeguards and steps to meet the needs of our customers.

For Team members whose work requires them to be on-site, we are strictly adhering to recommendations from local, national and global health organizations to ensure all preventative measures are taken to avoid the spread of the virus.

Although our office will be closed to non-employees, we will be available through e-mail and phone calls to answer your inquiries. (leave messages in the general mailbox or email support@leppert.com for responses throughout the day.)

We are limiting all non-essential business travel, and restricting on-site service calls for emergencies only.

The technical team will respond by phone, on-line or email to assist you.

For those customers on our toner monitoring system we will continue to monitor supply requirements and call to see if your office is open to take delivery.

This pandemic is challenging to all of us, in ways we never imagined. We appreciate your patience and understanding as together we work through this situation.

Leppert Business Systems
Ian Leppert
President